

## Survey no 46/A/2/1 , Near Bhakti greens, Shirsad, Virar East , playglobal.in@gmail.com

**Return Policy** 

Return Eligibility

Returns must be requested within 30 days of the purchase date.

Items must be in their original, unused condition and packaging.

How to Initiate a Return:

Contact Us: Reach out to our customer service team at <u>Playglobal.in@gmail.com</u> or call us on + 919272294908 to request a return authorization.

Provide Information: Include your order number and reason for the return.

Return Shipping: Customers are responsible for return shipping costs unless the return is due to a defect or error on our part.

**Refund Process** 

Upon receiving and inspecting the returned item, we will process your refund within 7-10 business days.

Refunds will be issued to the original payment method.

Non-Returnable Items

Custom or personalized equipment

Used or installed items

Damaged or Defective Items

If your equipment arrives damaged or defective, please contact us within 48 hours of receipt. We will arrange for a replacement or refund at no additional cost.

## Contact Us

For questions regarding our warranty or return policy, please contact our customer service team at <u>Playglobal.in@gmail.com</u> or call us on +919272294908

Thank you for choosing Playglobal. We appreciate your business and are committed to ensuring your satisfaction.